

# Product Warranty

## Warranty Information

All Keri Systems, Inc. products are warranted to the original Buyer to be free from defects in material and workmanship for the time period identified in Table 1. This time period begins from the date of shipment from Keri Systems, Inc. This Limited Warranty does not apply if accident, abuse, misuse, misapplication, modification, or negligence has damaged the product.

NO WARRANTIES, EXPRESS OR IMPLIED, EXTEND BEYOND THE TERMS OF THIS CONTRACT. THE GOODS SOLD ARE WITHOUT ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL KERI SYSTEMS, INC. BE RESPONSIBLE OR LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES INCURRED BY THE BUYER OR ANY THIRD PARTY ARISING OUT OF THE USE OR INABILITY TO USE THE PRODUCT, OR RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, EVEN IF KERI SYSTEMS, INC. HAS BEEN ADVISED OR MAY OTHERWISE HAVE REASON TO KNOW THE POSSIBILITIES OF SUCH DAMAGES.

Keri Systems, Inc.'s maximum liability under any circumstance shall be limited to the actual price of the product. Some States do not allow the exclusion or limitation of implied warranties, or liability for incidental or consequential damages. This warranty gives you specific legal rights; you may have other rights that vary from state to state. No Keri Systems, Inc. agent, employee, or representative is authorized to make any modification, extension, or addition to this warranty.

No affirmation or representation concerning the goods sold under this contract shall be valid unless stated in Keri Systems, Inc. current sales literature or expressed in writing in this contract. Additionally, Keri Systems, Inc. reserves the right to improve, modify, or enhance the specifications or composition of the product, without further notice, if it is necessary or advisable in the judgment of Keri Systems, Inc.

Goods returned for repair, whether under warranty or not, should be returned freight prepaid and must be assigned a Return Material Authorization (RMA) number by Keri Systems, Inc. Goods returned without an RMA number will be refused. The customer is to provide a description of the specific problem, the items to be returned, including serial numbers, card ID numbers, and correct facility codes, if applicable. If exact duplicates of returned cards or tags are requested, the customer must provide Keri Systems, Inc. with the ID numbers needed. For returned units not covered by the warranty, a quote for the repairs will be issued. Units returned without a pre-approved RMA number are subject to a \$50 handling fee per shipment.

If out of warranty, only units that can be repaired and rotated into the factory refurbished stock will be repaired. If the unit cannot be repaired, the customer will be required to purchase a new unit. If the unit can be repaired, repair costs will be applied as identified in Table 2. Keri Systems, Inc. reserves the right to determine materials beyond economical repair. Items beyond economical repair shall be returned to the Buyer. Units left over thirty (30) days without a repair authorization and a purchase order will be returned with evaluation charges and shipping costs applied.



# *Product Warranty*

Product	Warranty Period
PSC-1	Lifetime
PSM-2	1 Year
PSK-3	Lifetime
KC-10/10x	Lifetime
PKT-10/10x	Lifetime
All Multi Technology Cards	1 Year
All Other Cards and Tags	1 Year
All MS Series Readers	Lifetime
All K Series Readers	3 Years
All Pyramid Series Readers	Lifetime
PXL-100, Shipped Before July 1, 1996	2 Years
All *Option Boards, Shipped Before July 1, 1996	2 Years
PXL-100, Shipped After July 1, 1996	3 Years
All *Option Boards, Shipped After July 1, 1996	3 Years
All IP Series and SM Series Units	Lifetime
PXL-250	3 Years
SB-293	3 Years
* Includes the following Option Board models: OB-1, OB-2, OB-3, OB-7, OB-9, OB-11, OB-100	

Table 1 – Warranty Period for Keri Systems, Inc. Products

Type of Repair	Cost per Unit
replacing blown Transorbs on any unit	\$40.00
repairing a PXL-100	\$175.00
repairing an OB-1, OB-2, OB-3, OB-7, or OB-100	\$50.00
repairing an OB-9 or OB-11	\$100.00
repairing a PXL-250	\$125.00
repairing an SB-293	\$75.00

Table 2 – Fixed Cost of Repairs for Out of Warranty Products

